

Quench 176 Keurig® Commercial Cafe System Maintenance Requirements

Congratulations on the installation of your Quench 176! You are one step closer to providing your employees, guests, and visitors with cafe level coffee experience right in the breakroom! To ensure that every cup is the best tasting and free from potentially harmful contaminants, there are some easy daily and weekly maintenance tasks that must be completed. Please follow the steps on this flyer to ensure optimal performance of the Quench 176 in between your Preventive Maintenance service visits. Failure to complete the daily and weekly maintenance tasks may result in possible fee during your Preventive Maintenance service visit.

Daily Maintenance Tasks *(takes 3 - 5 minutes)*

Brewer Rinse

- The Brewer Rinse will flush any excess coffee grinds from the tubing inside the machine to ensure quick dispensing each day.
- At installation, your Quench technician will set a daily reminder prompt on the interactive screen. Typically, it is set for the end of the day but can be set for the best time for your workplace.
- Before you select the "Start Rinse" prompt, be sure to place an insulated cup that can hold at least 12 oz. of hot water in the dispense area.
- Select the "Start Rinse" prompt to start the rinse, which will take 45 - 60 seconds.

Powder Rinse

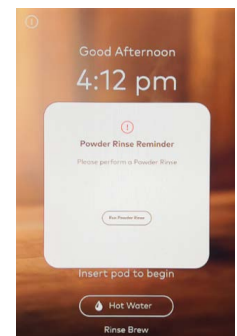
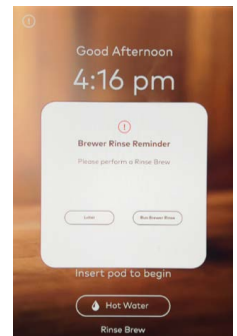
- The Powder Rinse is similar to the Brewer Rinse but flushes the powder tubing inside the machine to reduce any residual powder.
- Typically you Quench technician will set the Powder Rinse daily reminder prompt for after the Brewer Rinse.
- Just like the Brewer Rinse be sure to place an insulated 12+ oz. cup in the dispense area before starting the rinse, which lasts 45 - 60 seconds.

Empty the used K-Cup® ejection bin

- Locate the ejection bin beneath the interactive touchscreen.
- Gently, pull the bin directly out until it has completely cleared the machine. Then empty in a local trash receptacle.
- Replace the ejection bin beneath the interactive touchscreen.

Wipe the Outside of the Machine

- Using a lint-free cloth and, if necessary, a non-abrasive surface cleaner wipe down the outside of the Quench 176.
- Take special care of the drip tray and any splashed coffee



Weekly Maintenance Tasks *(takes 15 - 20 minutes)*

Each week key parts of the Quench 176 will need to be thoroughly cleaned to guarantee optimal performance from the Quench 176, leading to a great-tasting cup of coffee, latte, or refresher with every K-Cup. To begin, gather all your supplies:



1 Spare Milk Powder Hopper



1 Spare Flavored Powder Hopper

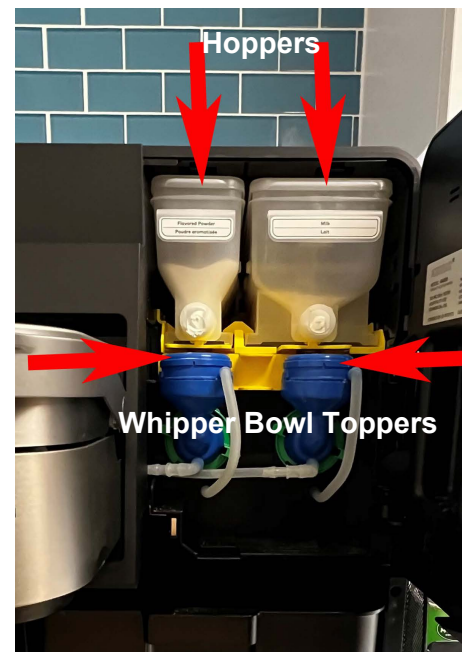
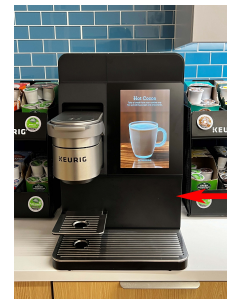


2 Spare Whipper Bowl Toppers

Dish soap

Sponge/paper towels

1. Open the front panel by, first, swinging the ejection pod storage area door open. Then using the finger grip on the underside of the interactive screen, pull the interactive screen towards you.
2. Remove the Milk Powder Hopper by applying slight pressure to the yellow lever and pulling on the hopper handle towards you. Once free from the machine, tilt the front of the hopper up towards the ceiling to help prevent powder from spilling while holding the lid closed.
3. Remove the lid and transfer any powder into the corresponding spare hopper pouring from the back of the hopper. Set empty Milk Powder Hopper aside.
4. Top off the spare hopper with new powdered product.
5. Re-install by gently pushing the spare hopper into place until you hear a faint click.
6. Repeat steps 4 - 7 for the Flavored Powder Hopper.
7. Remove the Whipper Bowl Toppers by gently pulling at a 45° angle. Set aside.
8. Replace with the extra set of whipper bowl tops using the same motion in reverse.
9. Bring your empty Milk and Flavored Powder Hoppers and Whipper Bowl Toppers to your breakroom/kitchen sink.
10. Using a sponge or paper towel thoroughly wash using warm soapy water. Rinse.
11. Dry using a paper towel before storing for the next use.



A Quench-badged technician will perform a full preventive maintenance service on your Quench 176 two (2) times a year. This service, which is performed at no additional cost, will include flushing all the tubing inside the machine, inspecting/replacing any external tubing, replacing filters, and generally ensuring your Quench 176 is operating efficiently and effectively. Your diligence in the daily and weekly tasks will help.

Want to order another set of Whipper Bowl tops or Hoppers?

Or want to schedule a Service visit?

Call 888-554-2782 or visit portal.quenchwater.com