

What is included in a Quench preventive maintenance service call?

As part of Quench's comprehensive service program, a highly-trained, certified Quench technician will routinely conduct a 11-point inspection and maintenance service on your Quench machine to ensure your office drinking water, ice, and/or coffee is always clean and great-tasting.

	Water Cooler	Ice Machine	Coffee Brewer
Replace water filter	✓	✓	✓
Inspect storage tanks & tubing	✓	✓	✓
Sanitize storage tanks & other internal parts	✓	✓	✓
Replace Ultraviolet light & components	✓		
Inspect internal wiring	✓	✓	✓
Inspect external tubing	✓	✓	✓
Clean the outside of the machine	✓	✓	✓
Test machine	✓	✓	✓
Ice Machines Only: Descalc ice-making areas		✓	
Coffee Brewers Only: Descalc brew head & brew chambers			✓
Coffee Brewers Only: Sanitize brew head & brew chambers			✓

A Quench technician will perform a preventive maintenance service call yearly for water coolers and coffee brewers and two times a year for ice machines and most sparkling water coolers.

No matter what Quench machine you have, regular Quench preventive maintenance service calls ensure that it is operating properly and efficiently to provide fresh, filtered water, ice, and/or coffee.

Tips on Keeping Quench Machines Sanitized Between PM service calls

- Keep disinfecting wipes close to your Quench machine to sanitize after each use.
- Tape a 6-foot radius around the machine to ensure proper social distancing.
- If not installed near a sink, offer hand sanitizer so users can quickly disinfect their hands before and after each use.





Call 888-554-2782
or visit quenchwater.com
to learn more!